

ctsair Going Away Fall 2016

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Wireless Hot Spot ctsair Going Away Fall 2016 - Get on ACADSecure for Fast, Secure Wireless With More Services

We've made improvements to our wireless network over the summer with the addition of ACADSecure, ACADGuest and eduroam.

As a result, **ctsair will be going away Fall 2016**. When looking for a Wi-Fi hotspot on campus you will now see:

ACADSecure

ACADGuest

ctsair

eduroam

ACAD WIRELESS INTERNET SERVICES MATRIX

service	OLD	NEW		NEW
	ctsair	ACADSecure	ACADGuest	eduroam
basic internet	✓	✓	✓	✓
web email	✓	✓	✓	✓
SMTP email	✓	✓	✓	✓
network drives	✓	✓	✗	✗
network printing	✓	✓	✗	✗
secure	✗	✓	✓	✓
max speed	25mb/s	50mb/s	2mb/s	25mb/s
audience	Entire ACAD community	ACAD Students, Faculty and Staff	Visitors to ACAD	Visitors from other eduroam institutions

“So, which one do I choose - ACADSecure, ACADGuest, ctsair, or eduroam?!”

For Students, Faculty and Staff **ACADSecure** is the fastest, most secure Wi-Fi hotspot on campus, with access to more services. ctsair will be going away Fall 2016.

“What is the secret Wi-Fi password for ACADSecure?”

ACADSecure uses your NA2 username (firstname.lastname) and password to connect.

“What if I don’t know my NA2 account info?”

If you forget your NA2 account info, log into webService (students) to find your NA2 username and password, or visit the Help Desk in 436 for assistance.

“ACADGuest doesn’t ask for a password, so can’t I just connect to ACADGuest?”

You sure can, however, you will not be able to access network drives or print from ACADGuest, and your connection speed will be much slower than ACADSecure. **ACADSecure** is the fastest, most secure Wi-Fi hotspot on campus, with access to more services. ctsair will be going away Fall 2016.

“Which is better; ctsair or ACADSecure?”

Hands down, ACADSecure is the best Wi-Fi experience available on campus. While ctsair is easy to connect to as it does not require you to log in, **ACADSecure** is the fastest, most secure Wi-Fi hotspot on campus, with access to more services. Also, ctsair will be going away Fall 2016.

“Why are we getting rid of ctsair; I’ve been using it just fine for a long time?”

We’ve updated our wireless hardware and software to the latest, most secure versions available, allowing us to dedicate fast, secure Wi-Fi to students, staff and faculty while accommodating reasonable guest access for non-ACAD people. **ACADSecure** is the fastest, most secure Wi-Fi hotspot on campus, with access to more services. ctsair will be going away Fall 2016.

“ctsair doesn’t ask for a password, so can’t I just connect to ctsair?”

You sure can, however, ctsair will be going away Fall 2016. Also, your connection speed will be much slower on ctsair than on ACADSecure. **ACADSecure** is the fastest, most secure Wi-Fi hotspot on campus, with access to more services.

“What is eduroam, and should I connect to it?”

eduroam is a free and secure wireless service offered by many educational institutions around the world. SAIT also offers eduroam access, so if you are on the SAIT campus or are living in SAIT residences, connect

to eduroam while on the SAIT campus. While on the ACAD campus, switch back to **ACADSecure** for the fastest, most secure Wi-Fi hotspot, with access to more services.

“How do I connect to eduroam?”

eduroam uses your ACAD email address (firstname.lastname@acad.ca) and NA2 password to connect.

“I can’t seem to connect to ACADSecure or eduroam! Can someone help me?”

Absolutely! If you are having troubles connecting to ACADSecure or eduroam, visit the Help Desk in 436 and someone will help you get connected. If you prefer helping yourself there are a number of handy Knowledge Base articles on the C+TS Help Desk website at <https://helpdesk.acad.ca/>.

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For more information, and instructions on how to connect to ACADSecure or eduroam, visit the ACAD Helpdesk Knowledge Base at <https://helpdesk.acad.ca/> and search for “**Wireless**” or visit the Help Desk in 436.